
Industrially painted cladding board

Warranty conditions

1. Industrially painted cladding board production technology and general warranty conditions.

1.1. Product

- Species: spruce (*Picea Abies*).
- Minimum profile thickness 21 mm (*actual*).
- Surface treatment: sawn surface, Micro rifled, brushed.
- Maximum moisture content of the timber before treatment $18 \pm 2\%$.

1.2. General warranty conditions

An industrially painted cladding board is covered by the warranty of the manufacturer if the entire finishing process has been completed by the manufacturer.

- **Covering tones 1 layer of primer + 2 layers of surface colour**

In the case of covering tones, the warranty on the combination effect of colours is valid for 10 years in the case of 1-2-storey buildings with eaves.

- **Translucent tones 1 layer of primer + 2 layers of surface colour**

In the case of translucent tones, the warranty is valid for 5 years in the case of 1-2-storey buildings with eaves.

2. Technical conditions. Special conditions and restrictions.

2.1. Technical conditions

- The guarantee is valid only for 1-2-storey buildings with eaves.
- The minimum width of the eaves from the wall is 600 mm, the minimum height of the socle must be higher than 500 mm from the ground.
- The useful life of facades with a lower socle or shorter eaves than recommended or facades of buildings that are higher than two floors is shorter and requires more frequent maintenance (maintenance painting of the paint coat). Please take into account that this type of facade is con-

sidered a facade in extreme conditions and the manufacturer of industrially painted cladding boards cannot be held responsible for the useful life of this type of facade.

- Installation must be performed in accordance with the instructions. For more information, see 'External cladding. Industrially painted cladding boards. Ordering, Transportation, Storage, Installation, and Maintenance Guide'. In the event of mistakes made during the transport, storage, installation, or maintenance of the cladding board, the warranty is void.

2.2. Special conditions and restrictions

Puidukoda OÜ is not responsible in the following circumstances.

- Complaints related to mould on painted cladding boards. Dirt accumulates over time on all painted surfaces, which is also a substrate for mould spores. The owner of the material must wash the painted surfaces.
- External factors not caused by Puidukoda OÜ but as a result of which the painted surface has been damaged: mechanical damage, incorrect maintenance or use, negligence, explosion, ionizing radiation, fire, natural disasters, vandalism, water damage, and other similar cases.
- Mistakes made when installing the material.
- Resin. The resin on the surface should be allowed to solidify, and once the resin has hardened and the seeping has stopped, it can be removed with a nylon or natural brush. Resin marks can be permanently removed with methylated spirits and a cloth. Colour corrections must then be made immediately. Resin seeping during their useful life is a natural phenomenon on wood facades and is not a defect.
- Minor damage is allowed on finished surfaces under the terms of this warranty (on a maximum of 5% of the total area purchased) for which the warranty does not apply.
- The warranty does not apply to structures located in the immediate vicinity of the sea (exposed to the salty sea air).

3. Complaints handling

Pecuniary claims must be submitted in writing within 14 days from the day when the customer should have reasonably noticed the problem. The

manufacturer can only be responsible for the cost of the material, not for labour and other costs.

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